

VEGAS SONG DISCLAIMERS

General Disclaimers

Fundraising Disclaimers

Accuracy of Information

Disclaimer: While we strive to provide accurate and up-to-date information on our fundraising initiatives, all details are subject to change without notice. Please check back regularly for updates.

Use of Funds

Disclaimer: All funds raised through our campaign voting system are directed by voters to the food banks of their choosing or to allow Feeding America to decide where funds are most needed. We ensure that donations are used as intended, but we are not responsible for the management of funds once they are transferred to the designated organizations.

Competition and Incentives Disclaimers

Contest Rules and Eligibility

Disclaimer: Participation in our fundraising competitions and eligibility for prizes are subject to the official rules and guidelines outlined on the contestant application pages of our website. By participating, you agree to these terms. Prizes and incentives are subject to availability and may be modified at our discretion.

Event Cancellation

Disclaimer: The concerts, shows, all other events and advertised venues related to **Vegas Song** are contingent upon meeting fundraising goals and are subject to change or cancellation based on unforeseen circumstances. We reserve the right to cancel or modify event details without prior notice.

Merchandise Disclaimers

Product Information

Disclaimer: All merchandise descriptions, prices, and availability are subject to change at any time without notice. We strive to ensure accuracy but cannot guarantee that product descriptions or other content on our website is error-free.

Shipping and Returns

Disclaimer: Shipping times and costs are estimates and may vary based on location and carrier. We are not responsible for delays or additional charges incurred due to customs or other unforeseen factors. Our return policy is outlined on our website and subject to change.*

Gamification and Rewards Disclaimers

Points and Rewards

Disclaimer: The points and rewards system is subject to the terms and conditions outlined on our website. Points have no cash value and cannot be redeemed for cash. Rewards are subject to availability and may be substituted or discontinued at any time without notice.

Leaderboard or Progress Tracking

Disclaimer: Leaderboards and progress tracking are for illustrative purposes only. We strive to ensure accuracy but cannot guarantee the real-time accuracy of displayed information. All rankings are subject to crosscheck and verification.

Specific Disclaimers for Legal and Compliance

Data Privacy and Security

Disclaimer: We are committed to protecting your privacy and ensuring the security of your personal information. Please review our Privacy Policy for detailed information on how we collect, use, and protect your data. While we implement robust security measures, we cannot guarantee absolute security of your data transmitted through our website.

Third-Party Links and Content

Disclaimer: Our website may contain links to third-party websites or content. These links are provided for convenience and informational purposes only. We do not endorse, control, or take responsibility for the content or practices of any third-party websites.

Legal Compliance

Disclaimer: All activities, including fundraising, contests, and events, are conducted in compliance with applicable laws and regulations. Participants are responsible for ensuring their participation is legal in their respective jurisdictions.

Example Placement (alternate possibilities)

- Footer: Place general disclaimers and links to detailed policies (Privacy Policy, Terms of Service) in the footer of your website.
- Relevant Pages: Include specific disclaimers at the bottom of relevant pages (e.g., merchandise pages, contest pages, event pages).
- Pop-Ups/Notices: Use pop-ups or notices for important disclaimers that need immediate attention, such as changes in event details or significant updates to contest rules.

By including these disclaimers, you can protect your organization legally and ensure that participants, donors, and customers are well-informed about the terms and conditions of your campaigns and initiatives.

****Merchandise Return Policy (Also on the Merchandise Page Suggestions document).***

Creating a clear and concise return policy is essential for ensuring customer satisfaction and minimizing disputes. Here's an example of well-worded merchandise return policy wording that you can use for your website:

At [Your Business Name], we strive to ensure that you are completely satisfied with your purchase. If for any reason you are not entirely happy with your purchase, we're here to help.

Return and Exchange Guidelines

Eligibility for Returns

- Time Frame: You have 30 calendar days from the date you received your item to return it.
- Condition: To be eligible for a return, your item must be unused, in the same condition that you received it, and in its original packaging.
- Receipt: Please provide a receipt or proof of purchase when initiating a return.

Non-Returnable Items

- Gift cards
- Downloadable software products
- Personalized items
- Items marked as final sale

Return Process

Initiate a Return

- Contact our customer service team at [Customer Service Email/Phone Number] to request a return authorization.
- Provide your order number and reason for return.

Ship the Item

- Once your return is authorized, you will receive instructions on how to send your item back to us.
- Please ensure the item is securely packaged. We recommend using a trackable shipping service or purchasing shipping insurance for valuable items.

Inspection and Refund

- Upon receiving your return, we will inspect the item and notify you of the approval or rejection of your refund.
- If approved, your refund will be processed, and a credit will automatically be applied to your original method of payment within [X] days.

Exchanges

- If you need to exchange an item for a different size or color, please follow the return process above and indicate that you would like an exchange. We will send the replacement item once we receive and inspect the original item.

Return Shipping Costs

- Customer Responsibility: You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.
- Exchanges: If you are exchanging an item, we will cover the shipping cost for the replacement item.

Damaged or Defective Items

- If you receive a damaged or defective item, please contact us immediately at [Customer Service Email/Phone Number] with details and photos of the defect. We will arrange for a replacement or refund as quickly as possible.

Contact Us

If you have any questions about our return policy, please contact us at [Customer Service Email/Phone Number].

Tips for Your Return Policy (NOT to be posted on website).

1. **Clarity and Simplicity:** Ensure the policy is easy to read and understand.
2. **Transparency:** Be transparent about which items are non-returnable and why.
3. **Time Frames:** Clearly state the time frames for returns and refunds.
4. **Customer Service:** Provide clear contact information for your customer service team.
5. **Consistency:** Make sure the policy is consistent with your overall business practices and customer expectations.

By providing a well-defined return policy, you can enhance customer trust and satisfaction, making it clear that you value their business and are committed to providing a positive shopping experience.